RETURNS NOTE

THANK YOU FOR SHOPPING WITH PAPERCHASE

We hope you are happy with your purchase. If not, we will refund goods returned within 30 days of the date of the purchase. Good can be returned to any UK standalone store or returned by post following the steps below:

1. List the products you want to return, then enter the quantity being returned and the reason for the return.
2. Return your goods in the original packaging together with this returns note. Please ensure that all goods are returned in saleable condition with all labels intact.
3. Use the enclosed pre-printed returns label and attach to your parcel.
4. Please retain proof of postage. Return postage cannot be refunded unless the product is faulty.

If you have asked for replacement goods, these will be despatched upon receipt.

YOUR DETAILS

Order date:	**Order Number:**
Name:	
Address:	
Postcode:	**Telephone:**
Email:	

RETURN DETAILS

SKU	Description	Quantity	Reason Code

1 = Unwanted
2 = Incorrect
3 = Faulty

This returns policy does not affect your statutory rights. Visit paperchase.co.uk/returns for more information.

If you have any queries with your order please email customerservice@paperchase.co.uk.

Returns address: The Pen Shop, 24 Newgate St., Morpeth NE61 1BA

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